

## Street Outreach Internship

Location: Waterloo or Mason City office



**FRIENDS**  
of the **FAMILY**

Take Back Tomorrow. Today.

**Reports to:** Housing Projects Manager

**Status:** Unpaid Internship

### Job Summary:

Street Outreach Interns will work closely with the Outreach & Diversion Specialists to provide resources and referrals to individuals currently experiencing homelessness through direct street outreach.

### Job Description:

- Meet individuals experiencing homelessness where they are with direct street outreach in Black Hawk County, North Central Iowa, and/or Northeast Iowa.
- Assess service needs of individuals experiencing homelessness and make the necessary resource referrals.
- Conduct housing assessments with individuals.
- Create and maintain relationships with community organizations.

### Job Requirements:

- Exhibit a belief in non-violence and a willingness to advocate on behalf of populations affected by domestic violence, sexual assault, human trafficking, other violent crimes, and homelessness in a non-discriminating manner.
- Respect the confidentiality of clients receiving services through Friends of the Family.
- Maintain professionalism and develop familiarity with agency policy and procedures regarding crisis intervention to exercise good judgment in various situations.
- Openness to perform other work assignments as requested.
- Exemplify Friends of the Family Core Values of People First, Emotional Intelligence, Equity and Inclusion, Drive Change, and Grit.
- Demonstrate support for Friends of the Family's mission of providing safe shelter, confidential services, and housing assistance to individuals in crisis.

### Job Qualifications:

- Attending college for a degree in Family Services, Social Work, Counseling, Psychology, Communication, Education, Human Services, or another related field.
- Ability to complete required service hours.
- Ability to work within our regular office hours, 8a-4:30p Monday-Friday with occasional availability during the evening and weekends.
- Ability to complete mandatory Victim Counseling Training.
- Ability to travel throughout the service area.

For more information, please email the Community Engagement Manager Madison Gaffney, at [madison@fofia.org](mailto:madison@fofia.org) with the subject line 'Street Outreach Internship.'